Getting started

Access **My Energy Use** by logging into our Online Customer Service Center and clicking the "My Energy Use" button.

If you do not have an online account, register for one at **www.hawaiianelectric.com/ myaccount**

Learn more

For more information about **My Energy Use** web portal and advanced meter upgrades, visit **www.hawaiianelectric.com/ advancedmeters**

Or, call us:

Oʻahu:
(808) 548-7311

Maui:
(808) 871-9777

Molokaʻi / Lanaʻi (Toll Free):
1-877-871-8461

Hilo:
(808) 969-6999

Kona:
(808) 329-3584

Waimea:
(808) 885-4605

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Helping you manage your electric bill

Introducing **My Energy Use**, your personal web portal
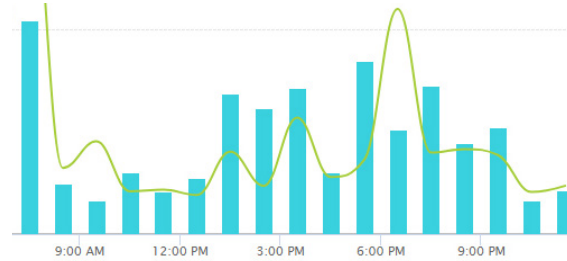

Hawaiian Electric

Make informed energy choices

The **My Energy Use** Use web portal can help you make smarter energy decisions and eliminate surprises by displaying your usage data throughout each day, allowing you to make cost-saving adjustments, set up alert notifications and more.
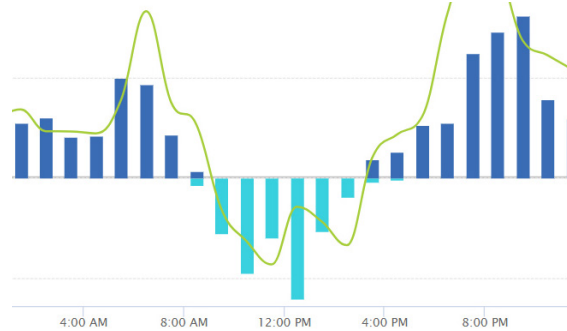
FEATURES:

- View energy consumption and generation in 15-minute intervals
- Establish threshold notifications alerts
- Compare usage data to previous periods
- Add markers to track important events
- Download usage data in Green Button or CSV format
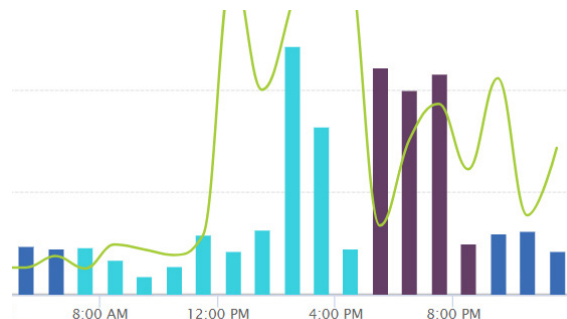- Share data with secure secondary user access

Monitor your usage

View electricity consumption with accuracy in up to 15-minute intervals.

Monitor generation for installed rooftop solar systems.

Time-of-Use (TOU) customers can monitor On-, Mid-, and Off-Peak usage, to help determine cost-saving adjustments.

Make comparisons

Compare current usage to previous data or outside temperatures to determine changes in your consumption or generation.

Share your usage

Easily download usage data in CSV or Green Button format for sharing with third parties.

Utilize the Secondary User Access feature to grant portal login access to selected individuals.

Sign up for alerts

Sign up for energy usage alerts to recieve notifications when you use more electricity than you anticipate.